

# **SALES WARRANTY TRACKING**

WALKTHROUGH

Access the WebPOS home page (URL <http://www.alliancepos.net>) and click on Headquarter System.



## Go to Sales Report > Sales Warranty Tracking

Home   Daily Operation   **Sales Report**   Inventory   Master Records   Maintenance   Logout

**Sales Dashboard**

Branch: **(All)**

Report: **Sales Trend**

Panel: **Full**   Refresh every (mins):

**Feb 09, 2012**   Benchmark: **Revenue**   **(Base Product)**

- Sales Transaction List
- Cashier Report
- Media Tender Report
- Sales Report by Clerk
- Sales Warranty Tracking**
- Sales Report by Product

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- Sales Summary by Branch
- Sales Summary by Product
- Sales Summary by Period
- Product Movement Analysis
- Sales Comparison

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- Sales Book
- Download eSales

Category	Revenue
1. Bacon Spaghe	~55,000
2. Coke	~105,000

Product	Count
1. Bacon Spaghe	4
2. Coke	1

Check whether item is still under warranty.

Set filters to narrow down or broaden your search. You may set a single or multiple filters.

Click Search when done.

**Search Warranty**

Warranty Period:  -

Product ID:  F12 Laptop

Lot/Serial No:

Terminal No:  F12

Receipt No:

Branch:

Serviced By:

Customer ID:  F12

Customer Name:

For items with a serial number attached to the product, you may enter this in the Product ID field.

You may also enter the Receipt No. (when presented by customer) to narrow the search.

Check the Warranty column if the product is still under company warranty.  
Click on the Detail button for more information about the transaction.

**Warranty List**

← Previous 1-1 of 1 Next →

	Sale Date	TM#	Receipt No	Product ID	Product Name	Lot/SII	Warranty	Memo
1	<a href="#">02/16/2012</a>	0002	23	123456789	Laptop	060507	02/09/2013	

This shows the general information about the product under warranty. Click on the Original Receipt button to see Transaction Detail with Payment List.

### Warranty Detail

Receipt No:	[0002]-23
Transaction Date:	02/16/2012
Branch:	Resto
<hr/>	
Product ID:	123456789
Product Name:	Laptop
Lot/SN:	060507
Expiry:	02/09/2013
<hr/>	
Quantity:	1
Unit:	PCS
Price:	20,000.00
<hr/>	
Serviced By:	
Customer:	
Memo:	

 Original Receipt  Close

# Check in POS Screen

Should the customer approach the cashier directly to claim warranty, the cashier can verify this using the POS terminal.

Ask for the receipt from the customer, access Options screen (F1).

Select Option # 7 or Open Sales Record.

The screenshot shows the 'Options' screen of a POS terminal. It features a grid of 19 buttons, each labeled with a number in brackets followed by a function name. The button for '[7] Open Sales Record' is highlighted with a red oval. At the bottom, there is a text input field labeled 'Enter Option #:' and a 'Close' button with a red 'X' icon.

Options	
[1] Subtotal Discount	[91] Cashier Report
[2] Subtotal Discount %	[92] X Reading
[3] Senior Discount	[93] Z Reading
[4] Change Fund	[94] Tenant Data
[5] Pickup Amount	[95] Sales Book
[7] Open Sales Record	[96] Export Sales
[8] Void Current Transaction	[97] Reset Configuration
[9] Reprint Last Receipt	[98] Change Password
[10] Debit Card Inquiry	[99] Sign off
[11] Time Card	

Enter Option #:

Tip: You can access this screen by entering 0 in product entry

Close

# Check in POS Screen

Simply enter the Terminal No. and Receipt No. which can all be found on the printed receipt.  
Click OK when done.

Enter Receipt No

Terminal No: \*

Receipt No: \*

OK Cancel

This will show the detailed transaction for the specified Receipt No. including warranty period.

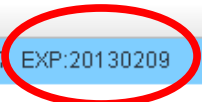


# Check in POS Screen

## Transaction Detail

Receipt No: [0002]-23      Sales Tax: 2,1      Gross: 20,0  
 Date: 02/16/2012 13:      Tax Sale: 20,      Cash: 20,0  
 # of Customers: 1  
 Cashier: Cashier      Cash Received: 20,0  
 Branch:

Qty	Unit	Product	Tax	Price	Discount	Total	Memo
1	PCS	Laptop - 06050	V	20,000.00		20,000.00	
0				0.00		20,000.00	



2013/02/09